

STEP 1:

Name					
<table border="1"> <tr> <td colspan="2">ORDER METHOD</td> </tr> <tr> <td>EBAY []</td> <td>WEBSITE [] PHONE ORDER []</td> </tr> </table>	ORDER METHOD		EBAY []	WEBSITE [] PHONE ORDER []	Tel
ORDER METHOD					
EBAY []	WEBSITE [] PHONE ORDER []				
Address					
Postcode					
Invoice / Item number -					

Hints to speed up Your Return

- Please fill this form out in BLOCK CAPITALS, complete **Step 1** and **Step 2** fully as these are **required** to complete the returns procedure, please also fill in Step 3 if you require an exchange.
- If you need to explain in detail why you are returning a product please attach a letter to this form with your reasons.
- Please ensure that all returned items are sent to us complete, Including the original box, packaging, accessories and **receipt**. (Without this, we cannot process your request)
- If you have any questions please call customer services on 01772 792600
- **NB. It is your responsibility to ensure that this product is delivered to us, remember proof of posting is not proof of receipt, therefore we recommend you insure your delivery and send by appropriate means.**

STEP 2: Which item(s) are you returning and why are you returning them?

Item(s) Returned	Colour	Size	Please (Tick Box)		Reason for return (Tick Box)							
			Refund	Exchange	Too Large	Too Small	Not Suitable	Wrong Item	Wrong Size	Wrong Colour	Faulty	

* Full details of return

STEP 3: What item would you like in exchange? (Only fill in this step if you ticked EXCHANGE in STEP 2)

Exchanged Item	Colour	Size	How do u wish to pay for the exchange/return postage		Terms & Conditions
			Credit card Payment	Cash/postal order with item	
					<p>Terms & Conditions</p> <ul style="list-style-type: none"> • This returns label is only valid for the order it was originally sent with and is non transferable. • No item will be exchanged if worn or if any of the original labels have been removed from the product. • Any unworn product can be returned within 14 days of receipt. • No refund or exchange will be given without proof of purchase. • All refunds will be returned within the statutory 28 day period by card / paypal or cheque. Depending on how you paid.

STEP 4:

After securely packaging the item, please complete and attach this returns label.

If the return is not through fault of UK Good Deals Ltd then please return it to us by the appropriate means. Please note it is in your interest to use insured postage, because proof of posting is not proof of receipt.

If the item is being returned due to an error on the part of UK Good Deals Ltd then please contact us on 01772 792600 so that we can advise the best means to return the item. Postage will only be covered if the return is authorised by us and if the item has been sent by the advised method.



Packing Instructions

Please place this returns form inside the box.
do not glue or tape the returns form to the box.

Please send the box back inside it's original protective plastic covering or a new covering and securely seal.

name Order number Post Code	UK Good Deals Ltd Returns Department Unit 5, Deepdale Mill Street Preston. Lancs PR1 5BY
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