

GHOSTBIKES**YOUR 1 STOP SHOP FOR ALL YOUR MOTOCROSS AND MOTORCYCLE NEEDS**

GhostBikes Christmas Shopping Important Information

CHRISTMAS OPENING TIMES:

23rd November to the 23rd December

Telephone Lines Opening Hours

Mon – Fri 8am – 10pm

Sat – 9am – 8pm

Sun – 9am – 6pm

Shop Opening Hours

Mon – Fri 9am – 8pm

Sat – 9am – 6pm

Sun – 11am – 5pm

24th December – 8am – 5pm (Shop & telephone lines)**25th – 26th December** – Closed**27th December** – 10am – 5pm (Telephone lines only)**28th – 30th December** - normal trading hours (Mon–Fri 9am – 5:45pm | Sat – 9am – 6pm | Sun – 11am – 5pm)**New Years Eve** – 9am – 1pm (Shop & telephone lines)**New Years Day** – Closed (After which we will open on our normal hours)

LAST ORDER DATES

We can only guarantee to dispatch your order placed by the last dispatch dates. After which it is up to the courier service provider to deliver your parcels on time. Although our couriers have an excellent success rate, during Christmas we advise all our customers not to leave orders until the last moment to avoid disappointment

Last courier dispatch date: 23rd December 12pm (Recommended date 22nd by 2pm)**Last Royal Mail dispatch date: 22nd December 12pm (Recommended date 16th by 2pm)**

This guide is for **UK Mainland orders only**, please order by the **12th of December** to avoid disappointment if you need delivery outside this location.

EXTENDED RETURNS

Orders placed after the **23rd of Nov till 23rd of Dec** can be returned until the **8th Jan**. Our usual return terms apply & goods **MUST** be returned unused, with all tags & packaging intact in a new and resalable condition.

DISCREET PACKAGING

Ordering something as a gift? Need to keep it under wraps? Then please be advised that not all our packaging is discreet. So if you require discreet packaging please let us know & we'll try our best to provide it. We don't provide any fancy gift wrap but we will ensure the surprise isn't given away. If you need this service you must inform us of this when you place your order. We may need a little extra time to provide this service so please give us an extra day, however, where possible if you order by midday we will try our best to dispatch your goods the same working day.

THANK YOU FOR YOUR SUPPORT

We would like to take this opportunity to thank all our customers for their continued support. We hope that you have a fantastic Christmas and a happy New Year.

- from the GhostBikes Team